**cALifOrnia**

**safety-organized practice/Structured decision making® system**

**ONgOIng CQI Tool**

**Reviewer:**

**Case Name:**        **Date of Status Review:**

**Worker:**        **Supervisor:**

**Methodology:** Supervisor should read service period case documentation and status review report, review Structured Decision Making (SDM®) reassessments, and assess agreement and accuracy of SDM tool based upon documentation. In addition, participants will assess how documentation reflects use of practice model approaches with families according to a practice behaviors scale.

**Goal:** This tool provides a continuous quality improvement (CQI) structure for supervisors and assistant supervisors to coach workers and provide balanced feedback on areas of *accomplishment* and areas for *development* and plan with workers next steps in strengthening skills.

**A. SDM® REASSESSMENTS**

**Type of Reassessment:** [ ]  Reunification reassessment [ ]  Family risk reassessment

| **Assessment Area** | **Agreement** | **Comments** |
| --- | --- | --- |
| Does case record contain evidence of using reassessment structures in monthly caseworker visits? | [ ]  Yes [ ]  No |       |
| Does case record contain evidence of using reassessment components in supervisory case consultation and/or child and family team meetings? | [ ]  Yes [ ]  No |       |
| **Reunification Reassessment** |       |
| Completed | [ ]  Yes [ ]  No |
| Correct assessment used  | [ ]  Yes [ ]  No |
| Timely | [ ]  Yes [ ]  No |
| Correct household(s) | [ ]  Yes [ ]  No |
| Reunification risk reassessment | [ ]  Yes [ ]  No |
| Visitation plan evaluation | [ ]  Yes [ ]  No |
| Reunification safety assessment | [ ]  Yes [ ]  No |
| Placement/permanency plan guidelines decision tree | [ ]  Yes [ ]  No |
| Recommendation summary | [ ]  Yes [ ]  No |
| Sibling group | [ ]  Yes [ ]  No |
| Needs/strengths assessment update | [ ]  Yes [ ]  No |
| **Risk Reassessment** |       |
| Completed | [ ]  Yes [ ]  No |
| Correct household(s) | [ ]  Yes [ ]  No |
| Risk items selected | [ ]  Yes [ ]  No |
| Scored risk level | [ ]  Yes [ ]  No |
| Overrides | [ ]  Yes [ ]  No |
| Final risk level | [ ]  Yes [ ]  No |
| Planned action | [ ]  Yes [ ]  No |
| Case-closing safety assessment | [ ]  Yes [ ]  No |

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| --- | --- | --- |
| **Areas of Accomplishment** | **Areas of Development** | **Next Steps** |
|       |       |       |

**B. SOCIAL WORKER PRACTICES**

**Documenting Engagement Behaviors and Network Practices**

Consider the following when completing the scale.

* Orients the family to role, purpose, process for conducting the reassessment, and shared agreements during monthly case contacts and family meetings
* Uses the Three Questions and solution-focused questions to conduct a balanced assessment of safety, progress in making behavioral changes, and quality/frequency of visitation
* Anchors reassessment conversation to developed harm/danger and goal statements with family and network members
* Identifies and engages family members and others who are important to the child/family to support case plan progress

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| --- |
| **Scale for Your Worker/Yourself** |
| **Emerging**\* | **Acquired**† | **Accomplished**‡ |
| [ ]  **1** | [ ]  **2** | [ ]  **3** | [ ]  **4** | [ ]  **5** | [ ]  **6** |
|       |

\* Rarely or inconsistently demonstrates the practice behaviors; or using them requires significant supervisor direction/support.

† Often demonstrates the practice behaviors, with some or minimal direction from supervisor.

‡ Consistently demonstrates the practice behaviors as standard practice in virtually all referral/case circumstances, using independent critical thinking skills.

**Strategies for Coaching Practice Improvement**

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